



hartlepoolpartnership

# Hartlepool Local Area Agreement 2008-2011 (Refreshed April 2009)



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إذا أردت المعلومات بلغة أخرى أو بطريقة أخرى، نرجو أن تطلب ذلك متا.  
(Arabic)

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।  
(Bengali)

ئەگەر زانیاریت بە زمانیکی که یا بە فۆرمیکی که دەوی تکایه داوامان لی بکه  
(Kurdish)

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔  
(Urdu)

यदि आपको सूचना किसी अन्य भाषा या अन्य रूप में चाहिये तो कृपया हमसे कहे  
(Hindi)

Jeżeli chcieliby Państwo uzyskać informacje w innym języku lub w innym formacie, prosimy dać nam znać.  
(Polish)

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。  
(Cantonese)

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## Foreword

### Mayor Stuart Drummond, Chair of the Hartlepool Partnership

It is a little over two years since Hartlepool signed its first Local Area Agreement. The agreement provided a focus for partners to come together to drive improvement and build effective partnership working. In this time, significant progress has been made in improving outcomes for local people:

- Hartlepool has the lowest long-term unemployment rate across the Tees Valley sub-region and outperforms the North East and Great Britain rate. Also, the youth unemployment rate in Hartlepool has fallen from 36% in 2005 to 34.5 in 2008, this is the second lowest in the sub-region and better than the North East average.
- The number of new skills for life qualifications being achieved has increased from just over 1000 per year, to over 1500. Education Attainment has improved across the board.
- There have been improvements in life expectancy and significant reductions in the number of people smoking. In the two years of the first agreement over 1000 people have used Hartlepool's smoking cessation services to quit. Crime continues to fall across the town.
- The Safer Hartlepool Partnership has achieved a reduction of 34% for the 10 comparator crimes from the baseline (2003/04). Both domestic burglary and vehicle crime have reduced significantly during the past three years, with burglary reducing by 50% and vehicle crime by just over 60%. The number of adults and young people engaged in drug treatment has exceeded our agreed target.

The new agreement will cover the period from 2008 – 2011. It builds on the practical achievements and lessons learned during the implementation of the previous agreement.

Importantly, it raises the bar. Many of the Local Area Agreement's Improvement Targets match my concerns – the quality of the local environment, community safety and providing support for young people not in employment, education or training.

Service providers have come together with elected members and representatives of the Community & Voluntary Sector to agree 35 challenging Improvement Targets to tackle issues that really matter to Hartlepool.

The Local Area Agreement is purposely not a detailed plan, but a renewed commitment for partnership working across Hartlepool at all levels. Under a new duty to cooperate, brought in by government earlier this year, key service providers have a responsibility to work together to agree local priorities and shape and change services at a local level. Those providing these services can pool their resources and work with partners to make effective and innovative changes to the things that really matter to local people.

The Targets are challenging; our task is to deliver. I'm confident the Partnership can rise to the challenge and work together to improve quality of life for Hartlepool residents.

A handwritten signature in blue ink that reads "Stuart Drummond".

Stuart Drummond, Mayor  
Chair of the Hartlepool Partnership **May 2008**

# 1. Introducing Hartlepool's Local Area Agreement

The Local Area Agreement (LAA) sets out agreed priorities that the Hartlepool Partnership will progress in the three years from June 2008 – March 2011.

The LAA is based on Hartlepool's Community Strategy\*<sup>1</sup> and its priorities are agreed between Central Government (represented by the regional Government Office) and the local area (represented by the Local Authority and other key partners through the Local Strategic Partnership)<sup>2</sup>. Further information is available in Government guidance<sup>2</sup>.

Since the agreement of Hartlepool's first LAA in 2006, significant progress has been made in improving outcomes for local people. The new LAA builds on this success. Put simply, the LAA is a collection of improvement targets – a delivery contract for Hartlepool's Vision as set out in the Community Strategy.

It is not a detailed plan of everything that is going to happen: that level of detail is contained in the corporate and business plans of the different organisations working in Hartlepool and in the annual LAA Delivery and Improvement Plan<sup>3</sup>.

In the new LAA targets are divided into 3 categories:

- Improvement Targets (sometimes referred to as designated targets as they receive designation from the Secretary of State);
- Statutory education and early years targets (negotiated with the National Strategies on behalf of the Department for Children, Schools and Families, DCSF);
- Local Priority Targets (agreed by the Council and the Hartlepool Partnership).

These are the targets that partners have signed-up to deliver - making effective and innovative changes to the things that really matter to Hartlepool people.

## 1.1 A Partnership Approach

Hartlepool has an impressive track record of bringing together partnerships that deliver. From a strong visionary Local Strategic Partnership to local Theme Partnership that coordinate service delivery, partners from the town's key service providers work closely to ensure maximum benefit for service users and local residents.

In Hartlepool this process has been taken forward by the Hartlepool Partnership (the Local Strategic Partnership for Hartlepool) and the targets for the new agreement have been agreed by the Partnership Board and Hartlepool Borough Council at their respective meetings in May 2008.

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<sup>1</sup> Hartlepool's Ambition – Community Strategy and Neighbourhood Renewal Strategy Hartlepool Partnership 2008-2020 \*As directed by Government, this is Hartlepool's Sustainable Community Strategy. However, in line with its Communication Strategy, the Hartlepool Partnership has decided to continue to refer to the Sustainable Community Strategy as simply the Community Strategy.

<sup>2</sup> Development of the new LAA framework Operational Guidance Department for Communities and Local Government November 2007

<sup>3</sup> LAA Delivery and Improvement Plans 2008/09 and 2009/10

Building on the Statement of Community Involvement agreed in the previous LAA and the Protocol<sup>4</sup> between the Partnership and Community Network, the Hartlepool Partnership has continued to work closely with the Voluntary and Community Sector to develop the new LAA and to continue to deliver outcomes.

## **1.2 Developing the LAA**

Work to prepare the new LAA started in early 2007 following the Department for Communities and Local Government (CLG) announcement that set out a strategy for developing the new arrangements.

When the Government Office carried out their most recent review of progress, the LAA received an overall green rating<sup>5</sup>. In preparing the new LAA it has been important to build on this success as well as ensuring that emerging priority areas are built into the new framework.

The new arrangements for LAAs bring some major changes – greater clarity about the relationship of national and local priorities, a reduction and rationalisation of national performance monitoring and greater financial flexibility.

It has been crucial that everyone involved in the process has been kept informed and given the opportunity to shape the new LAA. Key steps to agreeing the LAA were established as:

1. Establishing priorities for the area
2. Translating priorities into indicators
3. Negotiating targets and securing sign-off

## **1.3 Establishing priorities for the area**

Government guidance clearly establishes the LAA as the three year delivery plan to implement the vision, values and aspirations for an areas set out in the Community Strategy. In May 2006, work started to review Hartlepool's Community Strategy. Through a series of consultation opportunities involving elected members, Scrutiny Coordinating Committee, Hartlepool Partnership Board Members, Theme Partnership Members, Neighbourhood Consultative Forum Elected Community Representatives and third Sector representation through Hartlepool Community Network, three drafts of Hartlepool's Ambition (our new Community Strategy and Neighbourhood Renewal Strategy 2008-2020) were prepared throughout this time with the 3rd draft subject to a 10 week consultation prior to adoption in July 2008.

Hartlepool's Story of Place<sup>6</sup> has been prepared to inform the development of the new LAA. For each of the 33 outcomes outlined in Hartlepool's Community Strategy the local context is set out along with the evidence base. The Story of Place also provides high level information on the approach being taken to target particular disadvantaged communities and details plans to narrow the inequality gap.

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<sup>4</sup> Hartlepool Partnership & Hartlepool Community Network Protocol Revised September 2008

<sup>5</sup> Six Monthly LAA Highlight Report GONE March 2007

<sup>6</sup> Hartlepool LAA Story of Place Hartlepool Partnership Revised March 2009

## **1.4 Outcome Framework**

The eight themes of the Community Strategy provide the long-term vision, aims and objectives for the LAA. These themes are not intended to be rigid blocks but rather a convenient and locally appropriate structure to organise activity, accountability and performance management.

### **Jobs and the Economy**

Develop a more enterprising, vigorous and diverse local economy that will attract new investment, enable local enterprises and entrepreneurs to be globally competitive and create more employment opportunities for local people.

### **Lifelong Learning and Skills**

All children, young people, individuals, groups and organisations are enabled to achieve their full potential through equal access to the highest quality education, lifelong learning and training opportunities.

### **Health and Wellbeing**

Work in partnership with the people of Hartlepool to promote and ensure the best possible health and wellbeing.

### **Community Safety**

Make Hartlepool a safer place by reducing crime and anti-social behaviour, and tackling drugs and alcohol misuse.

### **Environment**

Secure and enhance an attractive and sustainable environment that is clean, green, safe and valued by the community.

### **Housing**

Ensure that there is access to good quality and affordable housing in sustainable neighbourhoods and communities where people want to live

### **Culture and Leisure**

Create a cultural identity for Hartlepool which attracts people to Hartlepool and makes us proud to live and work here.

### **Strengthening Communities**

Empower individuals, groups and communities, and increase the involvement of citizens in all decisions that affect their lives.

The LAA contains 33 Outcomes structured to reflect the scope of the eight themes and to provide a focus for delivery.

### **Jobs and the Economy**

1. Attract Investment
2. Be Globally Competitive
3. Create more employment opportunities for local people
4. Achieve economic wellbeing for all children and young people ensuring that they are prepared for working life

### **Lifelong Learning and Skills**

5. Enjoy and Achieve
6. Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice

### **Health and Wellbeing**

7. Improved Health
8. Be Healthy
9. Exercise of choice and control and retention of personal dignity
10. Improved Mental Wellbeing
11. Access to Services

### **Community Safety**

12. Reduced (total) crime
13. Reduced harm caused by illegal drugs and alcohol
14. Improved neighbourhood safety and increased public confidence, leading to reduced fear of crime and anti-social behaviour
15. Reduced offending and re-offending
16. Stay safe

### **Environment**

17. Deliver sustainable communities through high quality planning, new build and sensitive conservation and protect and enhance the local natural environment
18. Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces
19. Provide a sustainable, safe, efficient, effective and accessible transport system
20. Make better use of natural resources and reduce the generation of waste and maximise recycling
21. Prepare for the impacts of and secure local and global action to tackle Climate Change
22. Promote community involvement in positive action to reduce poverty through fair trade and promoting peace and security

## **Housing**

23. Balancing housing supply and demand
24. Improving the quality of existing housing
25. Changing housing needs and meeting the housing needs of vulnerable people
26. Access to housing

## **Culture and Leisure**

27. Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport
28. Cultural and leisure services better meet the needs of the community, especially disadvantaged areas

## **Strengthening Communities**

29. Empower local people to have a greater voice and influence over local decision making and the delivery of services
30. Make a positive contribution
31. Improving quality of life and ensuring service providers are more responsive to neighbourhood needs with particular focus on disadvantaged areas
32. Improving financial inclusion
33. Freedom from discrimination or harassment

### **1.5 Translating priorities into indicators**

In January 2008, the Hartlepool Partnership's Theme Partnerships held a series of workshops, to which all elected members and voluntary and community sector organisations were invited, to review performance against the current LAA and identify indicators that would show how progress for each of the outcomes in the new LAA would be measured.

The emerging list of Improvement Targets was considered by The Hartlepool Partnership Board, Hartlepool Borough Council Cabinet and Scrutiny Coordinating Committees, where the Outcome Framework and the proposed range of indicators were agreed. In addition to the involvement of elected members, partner organisations were also engaged in the LAA preparation to identify the right mix of indicators based on the agreed evidence-base and longer-term priorities in the Community Strategy.

The new statutory duty on the local authority to prepare an LAA, and the duty on partners named in the Local Government and Public Involvement in Health Act 2007 to co-operate in the setting of targets has enabled input into the process from a wide range of partners. All "Duty to Cooperate" partners were invited to comment on the emerging LAA and the Community Network facilitated discussions with the community and voluntary sector and local residents. The duty to cooperate applies to all of targets within the LAA and partners have agreed their respective lead roles in tackling these issues.

## 1.6 Negotiating targets and securing sign-off

The March 2008 Secretary of State Direction set out that the LAA must set out at a minimum:

- the proposed improvement targets;
- which persons will be helping to deliver each target;
- the period for which the LAA is to have effect.

Officers from a range of partner organisations were identified as leads for each indicator. Working through the Partnership Support Team, negotiations have taken place with Government Office to agree 35 Improvement Targets shown below.

<b>Jobs and the Economy</b>	
NI 151	Overall employment rate (working age)
NI 171	New business rate registration
NI 166	Median earnings of employees in the area
NI 152	Working age people on out of work benefits
NI 153	Working age population claiming out of work benefits in the worst performing neighbourhoods
NI 117	16 to 18 year olds who are not in education, employment or training (NEET)
NI 116	Proportion of Children in Poverty
<b>Lifelong Learning and Skills</b>	
NI 161	Learners achieving a Level 1 qualification in literacy
NI 162	Learners achieving an Entry Level 3 qualification in numeracy
NI 163	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher
NI 164	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher
<b>Health and Wellbeing</b>	
NI 120	All-age all cause mortality
NI 123	Stopping smoking
NI 112	Under 18 conception rates
NI 130	Social Care clients receiving Self Directed Support per 100,000 population
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information
<b>Community Safety</b>	
NI 16	Serious acquisitive crime
NI 20	Assault with injury crime
NI 38	Drugs related (class A) offending rate
NI 17	Perceptions of anti-social behaviour
<b>Environment</b>	
NI 195	Improved street and environmental cleanliness (litter)
NI 175	Access to services and facilities by public transport, walking and cycling
NI 192	Percentage of household waste sent for reuse, recycling and composting
NI 186	Per Capita reduction CO <sub>2</sub> emissions in the LA area
NI 188	Planning to Adapt to climate change
<b>Housing</b>	
NI 155	Number of affordable homes delivered (gross)
NI 141	Number of vulnerable people achieving independent living
NI 142	Number of vulnerable people who are supported to maintain independent living

<b>Culture and Leisure</b>	
NI 8	Adult participation in sport and active recreation
NI 11	Engagement in the arts
NI 10	Visits to museums or galleries
NI 9	Use of public libraries
<b>Strengthening Communities</b>	
NI 6	Participation in regular volunteering
NI 110	Young people's participation in positive activities
NI 5	Overall/general satisfaction with local area

These targets were considered and agreed by Cabinet, Full Council and the Hartlepool Partnership at their respective meetings in May 2008. In line with this, Appendix 1 sets out the elements of Hartlepool's Local Area Agreement designated by the Secretary of State for Communities and Local Government for approval.

A similar process was applied to develop the Local Targets for the new LAA. Local Targets (shown in Appendix 2) complete the framework and include for example measures to tackle alcohol misuse, obesity, deliberate fire setting, community cohesion and road safety. Importantly these local targets also provide a focus for Neighbourhood Renewal activity to narrow the equality gap.

### **1.7 Annual Refresh**

A formal annual refresh of the LAA targets was concluded in April 2009 in line with the LAA Operational Guidance<sup>7</sup>.

The process for revising targets in the refresh started in October 2008 with the identification of Indicators that required consideration. Throughout the process consultation took place on a number of levels including Theme Partnership Meetings and Workshops, Hartlepool Partnership Board Meetings, Council Cabinet and Scrutiny Co-ordinating Committee and Performance Management Group and Members Seminars. .

The refresh did not make any radical changes to the LAA and in most instances the changes concluded target setting to take account of revised baselines and new survey data.

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<sup>7</sup> LAA Annual Review 2008/09 Department for Communities and Local Government September 2008

## 1.8 Sustainable Development

In the development of the LAA, the principles of Sustainable Development have been taken into consideration.

The LAA has been developed, as far as possible, to take account of the five principles of the UK's Sustainable Development Strategy<sup>8</sup>:

- Living within Environmental Limits
- Ensuring a Strong, Healthy and Just Society
- Achieving a Sustainable Economy
- Promoting Good Governance
- Using Sound Science Responsibly

The LAA also has regard to the Egan review and the definition of Sustainable Communities:

*Sustainable communities meet the diverse needs of existing and future residents, their children and other users, contribute to a high quality of life and provide opportunity and choice. They achieve this in ways that make effective use of natural resources, enhance the environment, promote social cohesion and inclusion and strengthen economic prosperity.*

Building on the independent Sustainability Appraisal<sup>9</sup> of the previous LAA, the full Sustainability Appraisal of the Community Strategy<sup>10</sup> and with cross-reference to the Integrated Regional Framework for Sustainable Development<sup>11</sup>, the table below identifies the key indicators in our LAA that form our reporting mechanism for sustainable development.

Integrated Regional Framework Objective	LAA Indicators
Objective 1 - Strengthening the North East Economy	<ul style="list-style-type: none"> <li>▪ NI 171 New business rate registration</li> <li>▪ NI 166 Median earnings of employees in the area</li> </ul>
Objective 2 - Adapting and mitigating against climate change	<ul style="list-style-type: none"> <li>▪ NI 186 Per Capita reduction CO<sub>2</sub> emissions in the LA area</li> <li>▪ NI 188 Planning to Adapt to climate change</li> </ul>
Objective 3 – Living within environmental Limits	<ul style="list-style-type: none"> <li>▪ NI 191 Residual household waste per household</li> <li>▪ Number of retail establishments offering Fairtrade products as an alternative</li> </ul>
Objective 4 – Developing a more sustainable employment market in the North East	<ul style="list-style-type: none"> <li>▪ NI 151 Overall employment rate</li> <li>▪ NI 153 Working age population claiming out of work benefits in the worst performing neighbourhoods</li> </ul>

<sup>8</sup> The UK's Sustainable Development Strategy *Securing the Future* 2005

<sup>9</sup> An Analysis of the Hartlepool Draft Local Area Agreement and Sustainable Development LINK4Sustainability January 2006

<sup>10</sup> Community Strategy Sustainability Appraisal Hartlepool Partnership January 2008

<sup>11</sup> The Integrated Regional Framework for the North East of England Sustaine March 2008

Objective 5 – Establishing a strong learning and skills base for the North East	<ul style="list-style-type: none"> <li>▪ NI 163 Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher</li> <li>▪ NI 164 Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher</li> </ul>
Objective 6 – Improving health and well-being whilst reducing inequalities in health	<ul style="list-style-type: none"> <li>▪ NI 120 All-age all cause mortality</li> <li>▪ NI 122 Mortality Rates from all circulatory diseases at ages under 75</li> </ul>
Objective 7 – Safeguarding the region's environmental infrastructure	<ul style="list-style-type: none"> <li>▪ NI 197 Improved Local Biodiversity - proportion of Local Wildlife Sites where active conservation management is being achieved</li> <li>▪ Bathing Water Quality</li> </ul>
Objective 8 – Building sustainable communities in the North East	<ul style="list-style-type: none"> <li>▪ NI 5 Overall/general satisfaction with local area</li> <li>▪ NI 16 Serious acquisitive crime</li> </ul>
Objective 9 – Developing sustainable transport and communication	<ul style="list-style-type: none"> <li>▪ NI 175 Access to services and facilities by public transport, walking and cycling</li> <li>▪ The percentage of state schools that are covered by 'approved' travel plans</li> </ul>
Objective 10 – Promoting, enhancing and respecting the region's culture and heritage	<ul style="list-style-type: none"> <li>▪ NI 10 Visits to museums or galleries</li> <li>▪ Number of people from vulnerable groups engaged in culture, leisure activities and sport</li> </ul>

## 2. Tees Valley Multi Area Agreement

A Multi Area Agreement (MAA) is a key tool in the implementation of National Economic Development and Regeneration. It covers regeneration, housing and transport projects and will act as a tool to build on successful partnership arrangements and appropriate delegation and support for local delivery.

The Tees Valley MAA<sup>12</sup> sets out key investment priorities, the resources that relate to these priorities, proposed governance arrangements, and the outcomes that it seeks to achieve.

Many of these priorities relate to the outcomes in the LAA and in this sense is a complementary but not hierarchical arrangement, the MAA will draw on local priorities, but not take precedence over them, putting in place the economic infrastructure to enable complementary investments in working neighbourhoods, education and health to happen earlier than would otherwise have been the case.

### Proposed MAA Targets (further detail is shown in Appendix 3)

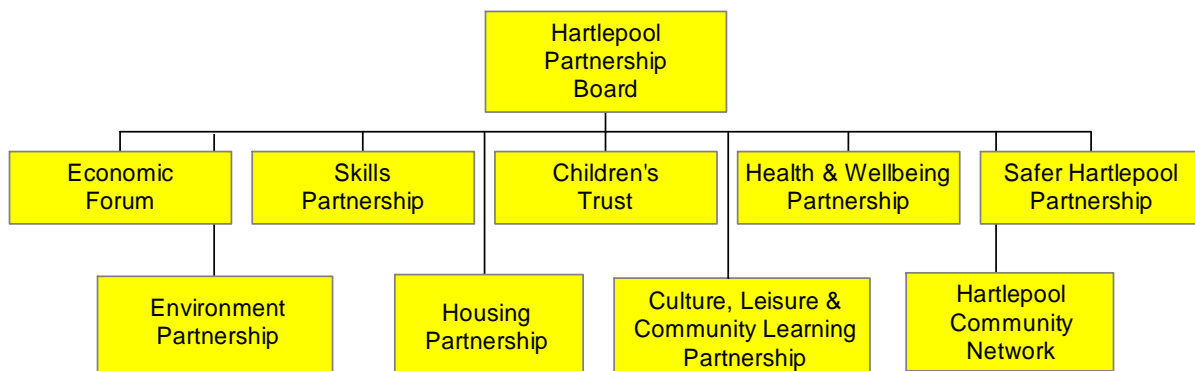
Indicator	Definition	Target Objective
<b>M1</b>	<b>GVA (gross value added per capita)</b> – measure of the total value of the economy	Narrow the gap between the economic performance of the Tees Valley and the UK average
<b>M2</b>	<b>New Business Registration Rate</b> – the number of new VAT business registrations per 10,000 adult population	Narrow the gap between the Tees Valley and the Regional average
<b>M3</b>	<b>Working Age People on Out of Work Benefits</b> – proportion of working age population on benefits	Narrow the gap between the percentage of people on out of work benefits in the Tees Valley compared to the national rate
<b>M4</b>	<b>Overall Employment Rate</b> – proportion of working age population in employment	Narrow the gap between the percentage of people in employment in the Tees Valley compared to the national rate
<b>M5</b>	<b>Reliability of City Region Road Network</b> – on the strategic road network	Demonstrate that the planned transport interventions maintain a reliable network that can be used to market the City Region to businesses, in line with the regeneration strategy
<b>M6</b>	<b>Net Additional Homes Provided</b> – overall increase in dwelling stock	Increase the net additional homes, based on the RSS figures, plus the 20% enhancement offered by the Growth Point Bid (cumulative figures over 10 years are in brackets)
<b>M7</b>	<b>CO<sub>2</sub> Emissions from Industrial Premises</b> – measure the resource efficiency of the industrial sector	A measure of CO <sub>2</sub> emissions efficiency per 'unit of production' (e.g.: per tonne of steel) will be designed. Aim: reduce the rate of emissions per unit of production

<sup>12</sup> Tees Valley City Region Multi Area Agreement (Draft 6) Tees Valley Unlimited May 2008

### 3. Delivering the Local Area Agreement

#### 3.1 Governance Arrangements

The Hartlepool Partnership is a network of partnerships which brings together appropriate partners to determine and deliver local priorities. The governance structure embraces the principle of subsidiarity, i.e. to devolve decision making and delivery down to the most appropriate level: regional, sub-regional, locality or neighbourhood. The Partnership is made up of a Board and a series of Theme Partnerships.



In summary, the roles of the Partnership Board and Themed Partnerships are:

<p><b>Partnership Board</b>          Chaired by the elected Mayor with 42 members including Councillors, senior statutory body officials, voluntary, community and business sector representatives.</p>	<p>The role of the Board is to provide strategic co-ordination and agree policy on major issues of strategic importance to Hartlepool.</p>
<p><b>Key Theme Partnerships</b></p> <ul style="list-style-type: none"> <li>- The Economic Forum</li> <li>- Skills Partnership</li> <li>- Children’s Trust</li> <li>- Health and Wellbeing Partnership</li> <li>- Safer Hartlepool Partnership</li> <li>- Environment Partnership</li> <li>- Housing Partnership</li> <li>- Culture &amp; Leisure and Community Learning Partnership</li> <li>- Hartlepool Community Network</li> </ul>	<p>Theme Partnerships are responsible for the delivery of the Community Strategy’s Priority Aims and Objectives, ensuring that these feed directly into the content of more detailed specialist plans. Co-ordination and alignment of plans and programmes is one of the main ways in which the Community Strategy will be implemented</p> <p>Through an agreed Performance Management Framework, the Board hold Theme Partnerships accountable for delivery.</p>

### **3.2 Involving Councillors in the LAA**

The LAA provides a platform for elected councillors to provide local leadership to deliver agreed priorities. The Mayor and Cabinet Members provide democratic leadership on the Hartlepool Partnership Board and as Portfolio Holders in Theme Partnership meetings.

Local Councillors provide knowledge of their local area and can shape priorities and articulate ambition for their wards. They can engage with residents and community networks and bring these views into discussions. In areas of disadvantage local councillors work closely with local residents to develop and deliver Neighbourhood Action Plans.

Councillors and in particular those involved in performance management and scrutiny, have a role to hold partnerships to account and scrutinise the achievement of outcomes. Cabinet receives six month and annual LAA performance reports.

### **3.3 Delivery and Improvement Plan**

Annual Delivery and Improvement Plans are prepared that detail progress to be made in each of the three years of the LAA and it is the responsibility of all partners working to deliver the LAA to ensure that actions from Annual Delivery Plans are incorporated into their own performance management arrangements through business or corporate plans.

### **3.4 Performance Management Arrangements**

Hartlepool's performance management arrangements have been developed over a number of years, continuously improved year-on-year both within the LSP and Council. The purpose of the framework is to provide reassurance by providing clear, robust and reliable information to councillors, Board Members and managers on the direction of travel. The framework ensures clear lines of accountability within the Council and partners for taking further action. The reporting process involves both executive and overview and scrutiny members, Chairs of Theme Partnerships and the Hartlepool Partnership Board.

The Hartlepool Partnership's Performance Management Framework is well regarded. Previously the framework has been subject to Audit Commission Validation<sup>13</sup> which found the Partnership to have appropriate performance management systems meeting national Core Requirements and the most recent Corporate Assessment<sup>14</sup> found that 'The Partnership uses Performance Management well, with information openly shared and discussed between partners and robust arrangements for performance reporting and progress checking' and "Improved outcomes are being delivered almost without exception across both national and local priorities" (Audit Commission 2007).

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<sup>13</sup> Hartlepool LSP Validation Review Audit Commission July 2004

<sup>14</sup> Corporate Assessment Report Hartlepool Borough Council Audit Commission March 2007

Theme Partnerships are responsible for maintaining a strategic overview of the outcomes from the LAA which fall within their remit. Specific partners also take responsibility for managing progress for particular work streams within the outcome framework, these arrangements are based on partners existing arrangements to drive delivery of the LAA and manage performance.

Our approach is based around outcomes, indicators, targets, actions, and risks with clear accountability at the organisational and management level.

<b>Outcomes</b>	<b>Determining the outcomes desired</b>
Indicators and targets	Agreeing the indicators and targets to be used to assess progress
Actions	Implementing evidence based actions that will plausibly move us towards the desired outcome
Risks	Identifying risks which present barriers to achieving the outcome and agreeing control measures and contingency plans

We will continue to develop our arrangements to meet the requirements of LAA performance management to ensure we continue to work better together. Our approach is based on a number of principles:

1. The LAA sets out the priorities for Hartlepool agreed between central government and the local area (the Local Authority and Local Strategic Partnership). It is based on the objectives in the Community Strategy. The LAA translates these into three year targets to secure the improvements local people want to see.
2. The LAA's annual Delivery and Improvement Plan is an agreed, integrated subset of the plans and targets which form the basis for the short-medium term delivery of the Sustainable Community Strategy.
3. Reporting and monitoring by Government Offices focussed on the LAA and is by exception in the context of an agreed framework.
4. The performance and monitoring arrangements of the LSP operate to an agreed framework and incorporate the LAA targets.
5. Progress meetings will be held at agreed intervals and discussions will be in the context of the agreed reporting framework.
6. Performance monitoring arrangements for partner organisations are robust and take account of LAA requirements.

## Hartlepool Local Area Agreement 2008-11 Agreed Improvement Targets

Priority Indicator(s)	Baseline	Improvement Targets			Lead Partners
		08/09	09/10	10/11	
<b>Jobs and the Economy</b>					
NI 151 Overall employment rate (WNF)	Outturn 2007/08 65.8% Data Source: Annual Population Survey	66.8%	67.8%	68.8%	HBC, Jobcentre Plus, Business Link, One NorthEast
NI 171 New business rate registration	Average annual increase 2002-2007 = 34.65 businesses		41.07	47.49	Business Link, HBC. Jobcentre Plus, One NorthEast
NI 166 Average Earnings of employees in the area	£440.60 per week ONS/NOMIS 2007	£460	£480	£499	Business Link Jobcentre Plus, HBC, One NorthEast
NI 152 Working age people on out of work benefits (WNF)	Outturn 2007/2008 21.7%, Data Source Working Age Client Group: Nomis	20.7%	19.7%	18.7%	Jobcentre Plus, HBC
NI 153 Working age population claiming out of work benefits in the worst performing neighbourhoods	33.2% Datasource 8 wards with 25% or higher from NOMIS May 2007	31%	28%	26%	Jobcentre Plus, HBC
NI 117 16 to 18 year olds who are not in education, employment or training (NEET) (WNF)	9.0% Period ending: 31/12/07	8.4%	8.0%	7.6%	Connexions, HBC, Jobcentre Plus, LSC
NI 116 Proportion of Children in Poverty	28.6% JSU/DWP (2007)	25.6%	23.60%	19.7%	Jobcentre Plus, HBC, One NorthEast

Priority Indicator(s)	Baseline	Improvement Targets			Lead Partners
		08/09	09/10	10/11	
<b>Lifelong Learning and Skills</b>					
NI 161 Learners achieving a Level 1 qualification in literacy	388 learners achieving a literacy level 1 qualification (which includes GCSE English, KS Comms, Language and Literacy)	400	420	445 (cumulative 3 year total 400+420+445 = 1,263)	Learning and Skills Council, Hartlepool College of Further Education, HBC, Probation
NI 162 Learners achieving an Entry Level 3 qualification in numeracy	115 learners achieving a numeracy qualification	122	132	134 (cumulative 3 year total 122+132+134 = 388)	Learning and Skills Council, Hartlepool College of Further Education, HBC, Probation
NI 163 Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher (WNF)	64.7% (2006)	67.1%	69.6%	72.2%	Learning and Skills Council, Hartlepool College of Further Education, HBC
NI 164 Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher	42.6% (2006)	44.2%	44.5%	46.5%	Learning and Skills Council, Hartlepool College of Further Education, HBC
<b>Health and Wellbeing</b>					
NI 120 All-age all cause mortality	2006 result Males 859.54 Females 662.93	Males 801 Females 579 (2008)	Males 767 Females 558 (2009)	Males 735 Females 539 (2010)	PCT, NHS Trust, HBC
NI 123 Stopping Smoking	Ave. 2004/5-2006/7 1769	1769 (2008)	1769 (2009)	1769 (2010)	PCT, HBC
NI 112 Under 18 conception rates	64.08 (2005 rate)	49.6 (-35%) (2009)	41.3 (-45%) (2010)	34.0 (-55%) (2011)	PCT, HBC, Connexions, Schools
NI 130 Social Care clients receiving Self Directed Support (Direct Payments and Individualised Budgets)	4.5% (2007/08)	50%	70%	90%	HBC, PCT

Priority Indicator(s)	Baseline	Improvement Targets			Lead Partners
		08/09	09/10	10/11	
NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information	12% (2006/07)	19%	20%	21%	HBC, PCT
<b>Community Safety</b>					
NI 16 Serious acquisitive crime rate	1500 crimes = 16.47 per 1000 population	1470 = 16.14 per 1000 population	1440 = 15.81 per 1000 population	1410 = 15.48 per 1000 population	Police, HBC
NI 20 Assault with injury crime	8.1 per 1000 population (estimated April 08 - Jan 09)		8% reduction on baseline by 2011		Police, HBC
NI 38 Drugs related (class A) offending rate	Out-turn for Jan-Mar 2008 cohort. Final data available July 2009. Emerging baseline: 1.49	N/A (Deferred indicator introduced April 2009)	Average 24.5% below baseline across 09/10 and 10/11 cohorts		Police, HBC, PCT, Probation
NI 17 Perceptions of anti-social behaviour	20.9% (2008)		Not set as Place Survey is taken bi annually	17.7%	HBC, Police, Fire Authority, RSLs
<b>Environment</b>					
NI 195 Improved street and environmental cleanliness (litter)	NI 195 (i) 19% (ENCAMS 2006/7)	15%	14%	13%	HBC
NI 175 Access to services and facilities by public transport, walking and cycling	50% (Year: 2006/07) (Source: Tees Valley JSU)	50%	50%	55%	HBC
NI 192 Tonnage of household waste sent for refuse, recycling and composting	27.62% (2006/07)	35%	39%	42%	HBC

Priority Indicator(s)	Baseline	Improvement Targets			Lead Partners
		08/09	09/10	10/11	
NI 186 Per Capita reduction CO <sub>2</sub> emissions in the LA area	Revised baseline: 8.62 Tonnes Per Capita CO <sub>2</sub> emissions in the LA area (2005)	11.25% reduction on baseline (7.5% National measures and 3.75% Local intervention) by 2011			HBC, Environment Agency
NI 188 Planning to adapt to climate change	Baseline level 0 2007/2008	Level 1	Level 2	Level 3	HBC, Environment Agency
<b>Housing</b>					
NI 155 Number of affordable homes delivered (gross)	2006/7 10 (2007 Housing Strategy Statistical Appendix)	20	60	80	HBC, RSLs
NI 141 Number of vulnerable people achieving independent living	66.67% (2007/08)	72%	73%	75%	HBC, RSLs, PCT
NI 142 Number of vulnerable people who are supported to maintain independent living	99.14% (2007/08)	99.15%	99.15%	99.15%	HBC, RSLs, PCT
<b>Culture and Leisure</b>					
NI 8 Adult participation in sport and active recreation	Corrected revised baseline = 18.9% (2005/06)	21.1%	22.1%	23.1%	HBC, Sport England
NI 11 Engagement in the arts	Active People Survey Baseline = 34.4% (2008)		35.4%	37.4%	HBC, Arts Council, Museums Libraries and Archives Council
NI 10 Visits to museums or galleries	Active People Survey Baseline = 51.7 (2008)		52.7%	54.7%	HBC, Arts Council, Museums Libraries and Archives Council
NI 9 Use of public libraries	Active People Survey Baseline = 48.1 (2008)		49.1%	51.1%	HBC, Museums Libraries and Archives Council

Priority Indicator(s)	Baseline	Improvement Targets			Lead Partners
		08/09	09/10	10/11	
<b>Strengthening Communities</b>					
NI 6 Participation in regular volunteering	18.7% (2008)	Not set as Place Survey is taken bi annually	21.8%	HVDA, HBC	
NI 110 Young people's participation in positive activities	70.2% (2008)	73.1% (TellUs 4 survey in Autumn 09)	75.9 (TellUs 5 survey in 2011)	HBC	
NI 5 Overall/General satisfaction with local area	76.3% (2008)	Not set as Place Survey is taken bi annually	79.4%	HBC	

The following targets have been agreed in a separate negotiation process with the Department for School and Families

Indicator(s)	Baseline	Improvement Targets			Lead partners
	(2006-07 Academic Year)	08/09	09/10	10/11	
NI 72 Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	38.4%	45.7%	44.9%	45.8%	HBC, Primary Schools
NI 73 Achievement of level 4 or above in both English and Maths at Key Stage 2	75.2%	78%	82%	84%	HBC, Primary Schools
NI 75 Achievement of 5 or more A-C grades at GCSE or equivalent including English and Maths	39%	44%	52%	49%	HBC, Secondary Schools
NI 83 Achievement at level 5 or above in Science at KS3	69.20%	77%	80%	83%	HBC, Secondary Schools
NI 87 Secondary School persistent absence rate	6.00%	5.80%	5.55%	5.53%	HBC, Secondary Schools
NI 92 Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	45.70%	39.30%	39.06%	36.7%	HBC, Primary Schools
NI 93 Progression by 2 levels in English between Keystage 1 and Keystage 2	84.4%	95%	97%	97%	HBC, Primary Schools
NI 94 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	80.70%	93.4%	97.00%	97%	HBC, Primary Schools
NI 99 Children in Care reaching level 4 in English at Key Stage 2	Summer 2007 = 33%	Current Y6 cohort 20%	Current Y5 cohort 43%	Current Y4 Cohort 25%	HBC, Primary Schools
NI 100 Children in Care reaching level 4 in Maths at Key Stage 2	Summer 2007 = 50%	Current Y6 Cohort 30%	Current Y5 Cohort 43%	Current Y4 Cohort 25%	HBC, Primary Schools
NI 101 Children in Care achieving 5 A – C GCSE's (or equivalent) at Key Stage 4 (including English and Maths)	Summer 2007 = 9%	Current Y11 Cohort 11%	Current Y10 Cohort 18%	Current Y9 Cohort 25%	HBC, Secondary Schools

## Appendix 2 Local Priority Targets

### Local Area Agreement Local Priority Targets – Jobs and the Economy

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partners
1. Attract investment	Employment Rate (16-24 year olds)	51.6% June 07 NOMIS	53.8%	54.1%	54.4%	HBC, Jobcentre Plus
	Unemployment rate	4.3% Jan 08 ONS	4.1%	3.9%	3.7%	HBC. Jobcentre Plus
3 Create more employment opportunities for local people	Youth unemployment rate (Hartlepool)	34.4% Dec 07 JSU	33.7%	32.9%	32.2%	HBC, Jobcentre Plus
	Youth Unemployment rate (Neighbourhood Renewal narrowing the gap)	35.2 Dec 07 ONS	34.3%	33.4%	32.5%	HBC, Jobcentre Plus
	NI 146 Adults with learning disabilities in employment	53 people (April 08)	5% increase	6% increase	6.5% increase	HBC
4 Achieve economic wellbeing for all children and young people ensuring that they are prepared for working life	Careers education and guidance is provided to all young people aged 13 to 19	99.5% (2007/08)	99%	99%	99%	Secondary Schools
	The percentage of key stage 4 pupils undertaking work related and useful work experience including enterprise activities	98.7% (2007/08)	99%	99%	99%	Secondary Schools

## Local Area Agreement Local Priority Targets – Lifelong Learning and Skills

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partners
5 Enjoy and Achieve	Increase the proportion of NRA pupils achieving two level gains from KS1 – KS2 in English and mathematics at a rate which exceeds the increase for non NRA	English 5.9% Maths 6.4%	English 5.4% Maths 5.9%	English 4.9% Maths 5.4%	English 4.5% Maths 5.0%	HBC
	Increase the percentage of pupils in self governing mainstream secondary schools	51.6%	73%	100%	100%	HBC
6 Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice	No. of learners achieving a level 1 qualification in literacy (NI 161 Neighbourhood Renewal Area)	276 (2007/08)	287 (4%)	301 (5%)	319 (6%)	Learning & Skills Council
	No. of learners achieving an entry level 3 qualification in numeracy (NI 162 Neighbourhood Renewal Area)	87 (2007/08)	93 (7%)	100 (8%)	109 (9%)	Learning & Skills Council
	Working age population qualified to at least level 2 or higher (Neighbourhood Renewal Area)	418	426	435	444	Learning & Skills Council
	Working age population qualified to at least level 3 or higher (Neighbourhood Renewal Area)	304	313	323	333	Learning & Skills Council
	Apprentice Framework Completions	261	277	294	312	Learning & Skills Council
	Apprentice Framework Completions (Neighbourhood Renewal Area)	111	118	125	133	Learning & Skills Council
	Train to Gain	521	552	585	620	Learning & Skills Council

## Local Area Agreement Local Priority Targets – Health and Wellbeing

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partner
7 Improved Health	NI 123 Stopping Smoking (Neighbourhood Renewal Area narrowing the gap indicator)	2006/07 979 4-week quitters from NRA+NDC area out of Hartlepool total quitters of 1344	600 4-week quitters from NRA+NDC area out of the total target quitters of 1000	600 4-week quitters from NRA+NDC area out of the total target quitters of 1000	550 4-week quitters from NRA+NDC area out of the total target quitters of 900	Hartlepool PCT
	NI 121 Mortality Rates from all circulatory diseases at ages under 75	New indicator	87.15	83.46	79.92	Hartlepool PCT
	Vascular Risk Register (Vital Signs).	Currently no Practices have a register of people who have a 10 year CVD risk of greater than 20%	12/16 Practices 75%	14/16 Practices 87.5%	16/16 Practices 100%	Hartlepool PCT

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partner</b>
8 Be Healthy	NI 55 Obesity in primary school age children in Reception	9.5 (2006/07)	Actual = 13%	14%	14.5%	Hartlepool PCT
	NI 56 Obesity in primary school age children in year 6	24.2% (2006/07)	Actual = 25.6%	27%	27.5%	Hartlepool PCT
	Under 18 conception rate (Neighbourhood Renewal Area)	97 per 1000 (1998) Baseline	57.4 per 1000 (2008) 40%	50.8 per 1000 (2009) 48%	44 per 1000 (2010) 55%	Hartlepool PCT
	NI 53 Prevalence of Breast Feeding at 6 – 8 weeks from birth	19.9 (Q2 2008/09)	16.3%	21.0%	26.2%	Hartlepool PCT
	Smoking during pregnancy	28% (2007/08)	26%	24%	22%	Hartlepool PCT
	Increase the number of schools achieving National Healthy Schools Status (NHSS) (performance with reward element)	64% National Healthy Schools Database	96%	100%	100%	HBC, Schools
9 Exercise of choice and control and retention of personal dignity	NI 136 People supported to live independently through social services (all adults)	4148 (Q2 2008/09)	4698	4698	4698	HBC
10 Improved Mental Wellbeing	Number of Emergency Psychiatric Readmissions as a Percentage of Discharges	3.33 (2006)	6	5	4	Hartlepool PCT
	Reducing Prescribing rates of Antidepressants	1826.67 (2006/07)	1729.00	1720.00	Not set	Hartlepool PCT
11 Access to Services	Access to Equipment and Telecare	84% (2006/07)	87%	90%	91%	HBC
	NI 132 Timeliness of social care assessments (all adults)	88.5% (2006/07)	90%	92%	93%	HBC
	NI 133 Timeliness of social care packages following assessment	82% (2006/07)	85%	86%	87%	HBC
	Percentage of GP practices offering extended hours to their patients (Vital Sign)	18.75% (as at 29 February 2008)	50%	56%	61%	PCT

## Local Area Agreement Local Priority Targets - Community Safety

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partners
13. Reduced harm caused by illegal drugs and alcohol	NI 40 Number of drug users recorded as being in effective treatment	717 (2007/08)	4%	4.5%	6.7% increase on baseline	HBC, Police
14. Improved neighbourhood safety and increased public confidence, leading to reduced fear of crime and anti-social behaviour	Criminal damage	2412  (2007/08)	2332	2252	2171	HBC, Police
	Deliberate Fires	812 (2007/08)	771	741	711	HBC, Fire Brigade
	Deliberate Fires in <i>the Whatever it takes area</i>	Baseline April 08 – projected March 09 = 67	N/A	7% reduction on 08 baseline	7% reduction on 09 figure	HBC, Fire Brigade
15. Reduced offending and re-offending	NI 18 Adult re-offending rates for those under probation supervision	Predicted numbers of offenders who re-offend 371 v Actual number who re-offended 393 (2007/08)	-9.9% by end of 2010/11			HBC, Probation, Police
	NI 19 Rate of proven re-offending by young offenders.	Conviction rate per 100 young offenders – 162 (Jan-March 2005)	conviction rate per 100 young offenders = 156	conviction rate per 100 young offenders = 150	conviction rate per 100 young offenders = 145	HBC, Probation, Police
	NI 30 Re-offending rate of prolific and priority offenders.	214 convictions (2007/08)	reduction of 18% to 176 convictions	reduction of 19% to 174 convictions	reduction of 20% to 172 convictions	HBC, Probation, Police

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
15. Reduced offending and re-offending	NI 111 First time entrants to the Youth Justice system aged 10–17	234 (raw number – to be calculated as rate per 100,000 population) (2005/06)	Not more than 234	223 (raw number – to be calculated as rate per 100,000 population)	211 (raw number – to be calculated as rate per 100,000 population)	
16 Stay Safe	Children who became the subject of a CP Plan, or were registered per 10,000 population under 18	17.6% 2028SC - PAF CF/A3: APA – September 2007	15%	13%	11%	HBC
	NI 62 Stability of placements of Looked After Children: number of placements	15% 2006/07	14%	12.5%	12%	HBC

## Local Area Agreement Local Priority Targets – Environment

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partners
17 Deliver sustainable communities through high quality planning, new build and sensitive conservation and protect and enhance the local natural environment	Number of volunteer days spent working on nature conservation	694 (2007/08)	700	708	715	HBC
	NI 197 Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	8 (2007/08)	10	11	12	HBC
18 Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces	Improved street and environmental cleanliness – Litter (NI 196 - Neighbourhood Renewal narrowing the gap targets)	23% - Extrapolated from ENCAMS baseline (2006/07)	18%	16%	14%	HBC
	% of people who think litter and rubbish in the streets is a problem in there area	Hartlepool 46% (2006)	44%	42%	42%	HBC
	% of people who think litter and rubbish in the streets is a problem in there area (Neighbourhood Renewal Area narrowing the	Neighbourhood Renewal Area 57% (2006)	48%	46%	44%	HBC
	Number of schools involved in Environmental Initiatives	18 at end of December 2007	20	22	25	HBC
	Number of Community Groups Involved in Improving the Local Environment	11 at end of December 2007	14	16	18	HBC
	Bathing Water Quality	2007 all bathing waters were compliant with guideline standards	100%	100%	100%	Environment Agency

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
19 Provide a sustainable, safe, efficient, effective and accessible transport system	NI 47 People killed or seriously injured in road traffic accidents	41 (2006, Source: Cleveland Police)	2008: 34.82	2009: 31.27	2010: 27.72	HBC
	NI 48 Children killed or seriously injured in road traffic accidents	11 (2006, (Source: Cleveland Police)	2008: 6.88	2009: 6.38	2010: 5.90	HBC
	Local bus passenger journeys originating in the authority area	5,831.39 (Year: 2006/07) (Source: Local Tees Valley JSU)	5,869.35	5,750.37	5,578.82	HBC
	Bus passenger satisfaction	65% (Year: 2003/04) (Source: Viewpoint1000)	N/A	65%	N/A	HBC
	The percentage of state schools that are covered by 'approved' travel plans	78% (2006/07 Source: HBC records)	90%	100%	100%	HBC
20 Make better use of natural resources and reduce the generation of waste and maximise recycling	NI 191 Residual household waste per household	N/A	720	718	715	HBC
	Number of Businesses signed up to the 'Green Tourism Business Scheme'	N/A – new scheme commenced 2008/9	2	4	6	HBC
21 Prepare for the impacts of and secure local and global action to tackle Climate Change	Reduce energy and water use in schools	950132 kWh (electricity) 2363234 kWh (gas) 10872 kWh (water) All in 2008/9	N/A	-5%	-7%	HBC, Schools

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
22 Promote community involvement in positive action to reduce poverty through fair trade and promoting peace and security	Number of retail establishments offering Fairtrade products as an alternative	21 at end of December 2007	21	22	23	HBC,
	Number of catering establishments offering Fairtrade products as an alternative	13 at end of December 2007	13	14	15	HBC, Fairtrade Town Steering Group, Peace and Justice Group

## Local Area Agreement Local Priority Targets – Housing

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partner
23 Balancing Housing Supply and Demand	Number of homes brought back into use	2007/08 Target 10	15	15	20 (total of 50 over 3 years)	HBC
	Number of sustainable homes constructed	Building control records NHBC Records on monthly completions Site visits 2007/08 = 20	20	75	100 (total of 195 over 3 years)	HBC
	Houses to be demolished for regeneration by Housing Hartlepool	Based on current regeneration proposals by Housing Hartlepool	30	50	50 (total of 130 over 3 years)	Housing Hartlepool
24 Improving the quality of existing housing	Achieving decent homes standard in social sector housing	83% Housing Hartlepool (March 2008) Other RSL Monitoring Information TBC	80%	90%	100%	HBC
	Achieving decent homes standard in private sector housing including those occupied by private tenants	64.85% 2005/6	70.44%	71.77%	71.94%	HBC

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partner</b>
25 Changing housing needs and meeting the Housing Needs of Vulnerable People	The number of houses adapted or repaired to enable vulnerable people to remain living independently in their own homes	1883	3000	3200	3400	HBC
	The number of households considering themselves homeless who approached the housing advice service and where intervention resolved their situation	4.54 (per 1000 households)	4.75	5.50	6.25	HBC
	The percentage of new tenants receiving support from HBC sustaining their tenancies for 6 months	100% 2006/07	80%	90%	95%	HBC

### Local Area Agreement Local Priority Targets – Culture and Leisure

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
27 Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport, and community learning	Engagement in museum outreach activity by under-represented groups	392	350	375	390	HBC
	Visits by C2DE (MORI definition of Working Class) visitors to the Museum of Hartlepool	39% (2006/07)	41%	42%	43%	HBC
	Number of people from vulnerable groups engaged in culture, leisure activities and sport	n/a	954	1030	1110	HBC
	Number of learners participating in Adult Learning Programmes	2830 (2006/07)	3100	3200	3500	HBC

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
28 Cultural and leisure services, better meet the needs of the community, especially disadvantaged areas	Residents Satisfaction with Sport and Leisure	61% (2006)	No survey	65%	No survey	HBC
	Increase annual Leisure Centre attendances (Including Neighbourhood Renewal narrowing the gap)	430,144 (07/08) NRA 47% (06/07) 51% (07/08)	365,000 NR 57%	370,000 NR 58%	385,000 NR 58%	HBC
	Increase proportion of residents satisfied with museums/arts (Including Neighbourhood Renewal narrowing the gap)	86% NRA 3% (2006)	86% NR 2%	87% NR 2%	87% NR 2%	HBC
	Increase residents satisfaction with public parks and open spaces (Including Neighbourhood Renewal narrowing the gap)	73% NRA 8% (2006 Ipsos Mori Household Survey)	74% NR 7%	Not set as Mori survey is bi-annual	76% NR 5%	HBC
	Increase residents satisfaction with libraries (Including Neighbourhood Renewal narrowing the gap)	91% I Gap of 1% (IPSOS MORI Household Survey 2006)	91% NR 1%	Not set as Mori survey is bi-annual	92% NR 0%	HBC

## Local Area Agreement Local Priority Targets – Strengthening Communities

Outcome	Indicator	Baseline	08/09	09/10	10/11	Lead partners
29 Empower local people to have a greater voice and influence over local decision making and the delivery of services	NI 4 Percentage of people who feel they can influence decisions in their locality	31.8% (2008)	N/A (Deferred indicator introduced April 2009)	Not set as Place survey is taken bi annually	35.5%	HBC
	Number of individuals participating in local decision making structures who are supported in their roles by the Community Network a) % of CN Theme Partnership Representatives & LSP Representatives attending N/A Partnership Meetings	N/A	65%	70%	75%	HVDA
	Number of individuals participating in local decision making structures who are supported in their roles by the Community Network b) % Resident Representatives attending pre Agenda Meetings	68% (2007)	70%	75%	80%	HVDA
	Number of individuals participating in local decision making structures who are supported in their roles by the Community Network c) % Active CEN members attending Community Network Business Meetings	45.35% (2007)	50%	55%	60%	HVDA

	Percentage of adults who feel they can affect decisions that affect their own area (Mori Survey)	Hartlepool = 28% (2006 Ipsos Mori Household Survey)	29%	Not set as Mori survey is taken bi annually	30%	HBC
	Percentage of adults who feel they can affect decisions that affect their own area (Mori Survey - Neighbourhood Renewal Area narrowing the gap)	Neighbourhood Renewal Area = 23% (2006 Ipsos Mori Household Survey)	25%	Not set as Mori survey is taken bi annually	27%	HBC

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
30 Make a positive contribution	Percentage of people who have been helped by others (unpaid and not relatives) i) over the past years and ii) once a month over the past year	i) 49% ii) 27% (2006 Ipsos Mori Household Survey)	i) 49% ii) 27%	Not set as Mori survey is taken bi annually	i) 49% ii) 28%	HVDA
	Percentage of people who have been helped by others (unpaid and not relatives) i) over the past years and ii) once a month over the past year (Neighbourhood Renewal Area narrowing the gap)	i) 42% ii) 26% (2006 Ipsos Mori Household Survey)	i) 42% ii) 26%	Not set as Mori survey is taken bi annually	i) 42% ii) 26%	HVDA
	Access to the Youth Opportunity/Capital Funds	2007/08 1. Number of applications 134, of which 73 were approved. Number of YP involved in application process was 190	250 applications 200 approved  Actual – 140 received Approved – pending, end of financial year	200 applications received 150 approved  300 young people involved in the application process	250 applications received 150 approved  300 young people involved in the application process	HBC
	Improve the participation of young people with learning disabilities in their Section 140 assessments	80.5% (2006/07) 100%(2007/08)	Target 45 young people involved in grant givers. Actual - 30	35 young people involved in allocating funds.	40 young people involved in Grant Givers	HBC

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
31 Improving quality of life and ensuring service providers are more responsive to neighbourhood needs with particular focus on disadvantaged areas	Proportion of people satisfied with their local area as a place to live	83% (2006 Ipsos Mori Household Survey)	61%	Not set as Mori survey is taken bi annually	62%	HBC
	Proportion of people satisfied with their local area as a place to live (Neighbourhood Renewal Area)	78% (2006 Ipsos Mori Household Survey)	61%	Not set as Mori survey is taken bi annually	62%	HBC
32 Improving financial inclusion	Number of Credit Union Current Accounts and Savings Accounts opened by adults	3801 Savings accounts, zero current accounts (March 2009)		Increase by 250 accounts by 31/03/2010	Increase by 250 accounts by 31/03/2010	
	Number of bank and savings accounts opened by school age and college age individuals	1637 young savers accounts (March 2009)		Increase by 150 accounts by 31/03/2010	Increase by 150 accounts by 31/03/2010	
	Take up of Council Tax reductions	Zero (the target relates to new recipients)		100 new households by 31/03/2010	200 new households by 31/03/2011	HBC

<b>Outcome</b>	<b>Indicator</b>	<b>Baseline</b>	<b>08/09</b>	<b>09/10</b>	<b>10/11</b>	<b>Lead partners</b>
33 Freedom from discrimination and harassment	Percentage of people who feel that their local area is a place where people from different backgrounds get on well together	Hartlepool: 61% (2006 Ipsos Mori Household Survey)	61%	Not set as Mori survey is taken bi annually	62%	HBC
	Percentage of people who feel that their local area is a place where people from different backgrounds get on well together (Neighbourhood Renewal Area narrowing the gap)	Neighbourhood Renewal Area: 60% (2006 Ipsos Mori Household Survey)	61%	Not set as Mori survey is taken bi annually	62%	HBC

## Appendix 3 Hartlepool Local Area Agreement 2008-11 Tees Valley Multi Area Agreement Indicators and Targets

INDICATOR	DEFINITION	DATA SOURCE	TARGET OBJECTIVE	BASELINE (2007/8)	YEAR 1 (2008/9)	YEAR 2 (2009/10)	YEAR 3 (2010/11)	YEAR 5 (2012/13)	YEAR 10 (2017/18)
<b>M1</b> (Linked to RPI – Productivity, SNR and HMRC - DSO)	<b>GVA (gross value added per capita)</b> – measure of the total value of the economy	ONS	Narrow the gap between the economic performance of the Tees Valley and the UK average	<b>78</b>  <i>Index: UK=100 (2005 based. Available in Dec 2008)</i>	<b>79</b>  <i>(2006 based. Available in Dec 2009)</i>	<b>79</b>  <i>(2007 based. Available in Dec 2010)</i>	<b>80</b>  <i>(2008 based. Available in Dec 2011)</i>	<b>81</b>  <i>(2010 based. Available in Dec 2013)</i>	<b>84</b>  <i>(2015 based. Available in Dec 2018)</i>
<b>M2</b> (NI 171) (Also linked to RPI – Enterprise)	<b>New Business Registration Rate</b> – the number of new VAT business registrations per 10,000 adult population	SBS/ONS	Narrow the gap between the Tees Valley and the Regional average	<i>(2007 based – based on new methodology. Available in Oct 2008)</i>	<i>A placeholder has been set up for this indicator since relevant data will not be available until Oct 2008. Targets will not be set until the data is available in the required format</i>				
<b>M3</b> (NI 152)	<b>Working Age People on Out of Work Benefits</b> – proportion of working age population on benefits	NOMIS (Work and Pensions Longitudinal Survey - WPLS)	Narrow the gap between the percentage of people on out of work benefits in the Tees Valley compared to the national rate	<b>5.2% Higher</b>  <i>(2007 based – only first 2 quarters currently available)</i>	<b>5.0% Higher</b>  <i>(2008 based)</i>	<b>4.8% Higher</b>  <i>(2009 based)</i>	<b>4.5% Higher</b>  <i>(2010 based)</i>	<b>4.1% Higher</b>  <i>(2012 based – 8 month lag)</i>	<b>2.8% Higher</b>  <i>(2017 based)</i>
<b>M4</b> (NI 151)	<b>Overall Employment Rate</b> – proportion of working age population in employment	Annual LFS and APS	Narrow the gap between the percentage of people in employment in the Tees Valley compared to the national rate	<b>3.2% Below</b>  <i>(2007) based – 8 month lag)</i>	<b>3.8% Below</b>  <i>(2008 based – 8 month lag)</i>	<b>3.8% Below</b>  <i>(2009 based 8 month lag)</i>	<b>3.5% Below</b>  <i>(2010 based – 8 month lag)</i>	<b>2.7% Below</b>  <i>(2012 based – 8 month lag)</i>	<b>1.0% Below</b>  <i>(2017 based – 8 month lag)</i>

INDICATOR	DEFINITION	DATA SOURCE	TARGET OBJECTIVE	BASELINE (2007/8)	YEAR 1 (2008/9)	YEAR 2 (2009/10)	YEAR 3 (2010/11)	YEAR 5 (2012/13)	YEAR 10 (2017/18)
<b>M5</b> (Linked to PSA 5 and to RPI – Sustainable Development)	<b>Reliability of City Region Road Network</b> – on the strategic road network	Based on journey time surveys performed locally	Demonstrate that the planned transport interventions maintain a reliable network that can be used to market the City Region to businesses, in line with the regeneration strategy	<i>Undertaken in Sept/Oct 2008 and Mar/May 2009; repeated annually</i>					
<b>M6</b> (NI 154)	<b>Net Additional Homes Provided</b> – overall increase in dwelling stock	Housing Flows Reconciliation return	Increase the net additional homes, based on the RSS figures, plus the 20% enhancement offered by the Growth Point Bid (cumulative figures over 10 years are in brackets)	<b>1,900</b> <b>(0)</b> <i>(2006/7 based. Available Jan 2008)</i>	<b>1,500</b> <b>(1,500)</b> <i>(2007/8 Available Jan 2009)</i>	<b>2,000</b> <b>(3,500)</b> <i>(2008/9 based Available Jan 2010)</i>	<b>2,500</b> <b>(6,000)</b> <i>(2009/10 based Available Jan 2011)</i>	<b>2,750 /pa</b> <b>(11,500)</b> <i>(2011/12 based Available Jan 2013)</i>	<b>2740 /pa</b> <b>(25,200)</b> <i>(2016/17 based Available Jan 2018)</i>
<b>M7</b> (Linked to NI186 and to RPI – Sustainable Development)	<b>CO<sub>2</sub> Emissions from Industrial Premises</b> – measure the resource efficiency of the industrial sector	TBC	A measure of CO <sub>2</sub> emissions efficiency per 'unit of production' (e.g: per tonne of steel) will be designed. <b>Aim:</b> reduce the rate of emissions per unit of production	<i>TBC</i>					